**Introduction to MOVE Bank** 

# Broker Lending Guidelines

The information provided in this document is a guide only and is not a complete summary of MOVE Bank's lending policy and is subject to change at any time.

For more information, please visit movebank.com.au/broker-hub



### Who are we?

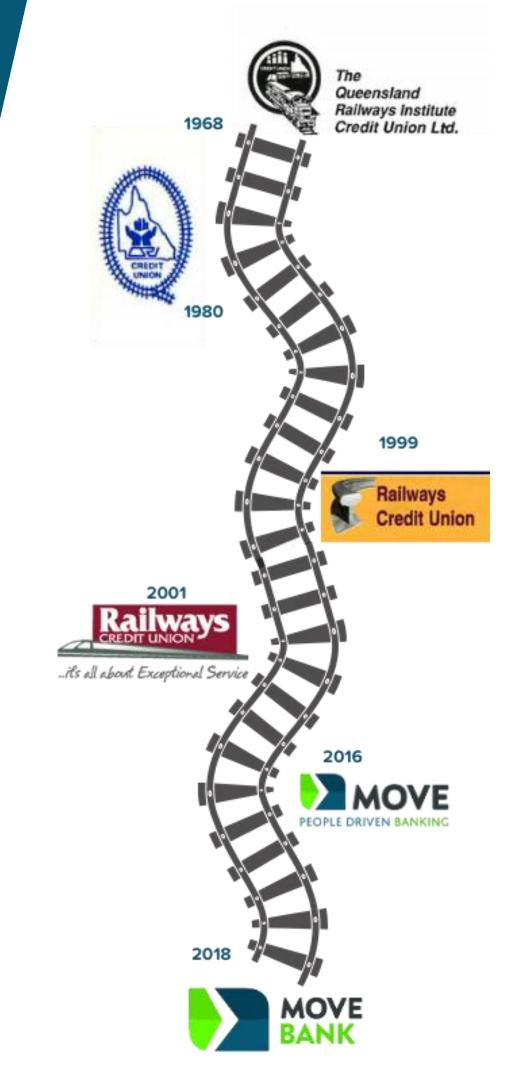
- We're a mutual bank with a long history of providing members with great value, easy-to-use banking products
- Established in 1968, we've been operating for over 50 years
- MOVE Bank is customer-owned, meaning 100% of profits are reinvested to benefit members
- We're an award-winning bank, receiving multiple awards from leading comparison sites











### **Broker Channel**

Brokers are a key component of MOVE Bank's strategy.

Loans available through our broker channel include:

- Home and investment loans (regulated loans only)
- Secured by properties zoned residential or rural-residential
- Full banking facilities, including offset loan options
- Free redraw



## Loan Eligibility

#### Acceptable

- Live and work in Australia
- Permanent resident of Australia
- Loans which are regulated under NCCP (consumer lending)
- Consolidation of up to 6 debts
- Construction of up to 3 on one title

#### Non-preferred

- Adverse credit history
- Borrowers with arrears

#### Unacceptable

- Bankrupts including Part IX arrangements
- Purposes such as bridging, low doc, tax debts and speculative
- Loans to legal entities such as companies, trusts and SMSF's
- Temporary residents of Australia
- Non-residents



## **Equity Release**

- Equity release loans are available. Purposes considered, but not limited to:
  - releasing equity to buy another property
  - home renovations
  - investment in shares
  - purchase of motor vehicle
  - debt consolidation
- Where the equity release exceeds \$250,000 the following conditions must be satisfied:
  - Supporting evidence obtained to confirm equity release is for an acceptable purpose
  - MOVE Bank controls the release of funds for the declared purpose
- Unacceptable purposes for cash out include:
  - funds deposited to savings for purpose of servicing of the proposed loan



### Employment and Income

#### Acceptable

- Permanent employees\*:
  - No minimum employment tenure
  - If on probation, must have a minimum 2yrs industry experience
- If employed by family member, minimum 6 months in position
- Self employed minimum 2 years trading
- Casual employment\* minimum of 6 months in role
- Second job minimum of 12 months in role
- Contract employment\*:
  - Minimum 12 months in role
  - No less than 6 months remaining term

### Unacceptable

- Boarder income
- Foster care income
- Worker's compensation
- Cash income
- Irregular income e.g. higher duties, mileage reimbursement
- Projected/management account income
- Overseas income
- Seasonal income



<sup>\*</sup>No more than 2 employers in the last 12 months

### Income Inclusion Rates

Type of Income	Inclusion rate
PAYG – 2 most recent computer-generated payslips	100% (net)
Overtime/penalties – reflected on payslip & supported by PAYG summary or NOA***	80 - 100% (net)***
Commissions – reflected on payslip & supported by PAYG summary or NOA	80% (net)
Bonuses – supported by PAYG summary, bonus letter or NOA (last 2 years)*	50 - 80% (net)*
Allowances – reflected on payslip & supported by PAYG summary or NOA**	80 - 100% (net)**
Second Job – 2 most recent computer-generated payslips and income statement	100% (net)
Rental Income – supported by most recent rent statement/lease or bank statements	80% (gross)
Maintenance – supported by CSA or Private Agreement and 6 months' bank statements	100% (gross)
Superannuation Income – supported by super benefit advice and bank statements	100% (net)
Government Payments – e.g. family and parenting - payable for at least 5 years	100% (gross)
Investment – Last 2 years tax returns, bank statements and NOAs	80% (net)
Self Employed – Financials, current 2 years tax returns (personal & company) and NOAs	100% (net)

\*Bonus: 50% with 1 year of history supplied; 80% with 2 years' history supplied.



<sup>\*\*</sup>Allowance: 100% if permanent condition of employment; 80% for all other allowances

<sup>\*\*\*</sup>Overtime/penalties: 100% for permanent front-line emergency services and Queensland Rail (QR) employees 80% for all other industries

## Serviceability and Assessment

Affordability based on net servicing ratio and maximum debt to income ratio

Loan amount	Maximum NSR
Up to \$2.5 million	100%
\$2.5 to \$3.5 million	98.5%
Over \$3.5 million	97%

- Assessment rate:
  - All mortgage loans (including with other lenders) are to be assessed at a buffer of 3% pa. A minimum floor rate of 7.00% applies.
  - All other non-mortgage debts will be calculated using either the contractual repayment or a percentage of the approved limit (5% overdrafts, 3.8% credit cards)
- Living expenses: MOVE Bank will use the greater of the declared living expenses, MOVE assessed expenses or HEM based on total income, location and family situation
- Borrowers approaching retirement age will be required to provide a satisfactory exit strategy
- Evidence of funds to complete required



## Setting up the loan

#### Our fees\*

• Establishment - \$600 (includes one standard valuation up to \$205)

Valuation – at cost (applies to additional valuations)

• Top Up - **\$150** 

Additional security - \$150 per property

• Split - **\$50** per loan split

• Discharge - **\$350** 

• Rate lock (fixed loans only) - \$375 per loan



<sup>\*</sup>Third party government (i.e. Titles Office registration fees) at cost

### Acceptable Securities

#### **Property Type**

House, villa, townhouse, unit, duplex, studio and serviced apartments or vacant land (Zoned residential)

#### Requirements

- Readily saleable with no adverse features
- Land size must be less than 2.2 hectares
- For good quality properties located in a desirable and high demand capital city metropolitan location the minimum living area is 40m2 (excl. balconies and car space)
- In good condition and well presented
- Must have direct vehicular access
- Special conditions apply to high density apartments

House or vacant land (Zoned rural-residential)

- Readily saleable with no adverse features
- Land size must be less than 20 hectares
- Must not be income producing
- Connected to town power
- In good condition and well presented
- Must have direct vehicular access



### **Property Location Guidelines**

• Property location guidelines are based on QBE acceptable postcode locations:

Category	Area/Location	Additional information			
1	Metropolitan – All states and territories	As per QBE acceptable postcode locations			
2	Regional locations in all states and territories	As per QBE acceptable postcode locations			
3	National	All other postcode locations that do not fall under category 1 or 2			
4	High Density Properties	Additional conditions and LVR restrictions may apply			

- Category 3 and 4 postcodes will be assessed on application, based on the application's individual merits.
- Details of acceptable postcodes are available here: <a href="qbe.com/lmi/lenders/tools/location-wizard">qbe.com/lmi/lenders/tools/location-wizard</a>



<sup>\*</sup> High density = any security located in a building complex / development having 6 or more floors, or more than 50 accommodation units, AND located in a high-density postcode. List of high-density postcodes available upon request.

## Loan to Valuation Requirements

Category	Metropolitan  CAT 1			Regional CAT 2			<b>National</b> & High Risk  CAT 3 & 4		
Zoning	Residential			Residential / Rural Residential		Residential / Rural Residential			
Interest category/LMI	P&I	Ю	LMI	P&I	Ю	LMI	P&I	Ю	LMI
House/unit (OO)	80%	80%	95%	80%	80%	95%	70%	N/A	95%
House/unit (INV)	80%	80%	90%	80%	80%	90%	70%	N/A	90%
Vacant Land	80%	N/A	95%	70%	N/A	95%	50%	N/A	95%
High density apartments	70%	70%	80-95%*	N/A	N/A	N/A	N/A	N/A	N/A

- If the loan is to purchase a property, LVR is based on the lower of the valuation or purchase price.
- LVR limits are based on the loan amount inclusive of any fees and/or LMI premiums.
- The LMI premium can be capitalised provided the maximum LVR is not exceeded.
- Confirmation of base loan amount is required where LMI applies.

<sup>\*</sup>Conditions apply.

### Submitting a Loan - Broker

#### Step 1

Submit

loan application

online via

Aggregator software

### Step 2

Provide
supporting documents
(Hint: use our
Application Checklist)

### Step 3

Ensure Application Form,
Credit Information
Consent and Broker
Interview Guide are
completed in full, signed
and dated (if digitally
signed, include digital
audit trail)

### Step 4

Application and supporting documents will be reviewed by our Broker Relationship Team



### Verification Requirements

#### **Broker to Complete**

- Verify information in loan application prior to submitting the application, include relevant broker notes.
- Original supporting documentation provided must be sighted, with a copy of these documents retained on the loan application file
- Broker certified ID to be provided with the loan application.
- Where minimum verification requirements cannot be met, MOVE Bank must be notified.
- You must satisfy yourself as to the veracity of the borrower's stated income, with the income documentation supplied complying with policy requirements.
- You must ensure the product recommended is "not unsuitable" in terms of responsible lending requirements.
- Where loan term is anticipated to exceed retirement age, exit strategy is clearly outlined.
- Funds to complete is to be clearly outlined and evidence provided.

#### **MOVE** Bank to complete

- A review of bank statements will be conducted by MOVE Bank to validate information disclosed.
  - Where discrepancies are identified further information from the borrower will be obtained.
- Employment verification will be carried out at discretion by MOVE Bank.
- Perform a credit reference check with credit bureau on all borrowers and guarantors, regardless of amount or loan product.
- Order valuations and other relevant searches.
- Complete AML/CTF requirements.
- Review and complete VOI requirements
- Open MOVE Bank account

### Decisioning - What to expect

### **Application**

We'll be in touch to confirm that we've received the loan application

### **Approval**

Upon receipt of all required supporting documentation, we aim to provide a conditional approval (valid for 90 days) within the advertised SLA on the Broker Hub

#### **Contracts**

Once a formal approval has been issued, the loan contract will be prepared and issued within 72 hours.

The borrower/s have 30 days to accept and execute the loan contract(s).

### Settlement - What to expect

### **Onboarding**

Once formally approved, our friendly team will be in touch with the borrower/s to complete membership onboarding

### **Funding**

Once executed loan documents are returned, together with ancillary requirements, such as insurance, MOVE Bank's panel solicitor will book and effect settlement

#### Settlement

We will provide a settlement advice prior to close of business on the day of settlement

### Meet the Broker Team

We're here to help



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